



Bologna, 02/04/2020

Dear All,

Covid19 is still hitting hard our beloved Countries and has suddenly replaced all our everyday worries. We are all facing this invisible enemy which has so deeply affected and changed our lives.

With our products, we contribute to save human lives from important global diseases and we are well aware of all the fears arising from this situations: the fear to get ill, to infect our loved ones, or not being able to safely manage all the necessary operations, even the smaller, which we were used to take for granted. For these reasons we hope to recover soon from this situation.

But there is one thing we have not be afraid of: to believe in Ourselves. When we will get out of this terrible situation, we will be much stronger, as persons, families, friends, Nations and also as Companies. We will succeed, thanks to the contribution that everybody can give to the system, whether from Home, Company or Country. Changes can bring out the best or the worst from people, and from all of us I am feeling the best.

We are currently living in an unpredictable situation, changing every day and requiring continuous adjustments. We have to be patient, but we can do it. Our resilience and our capacity to stick together are the two pillars on which we will build a new start, and the contribution of all of us is the concrete to build it.

At present, we have taken all possible steps to minimize risks, for ourselves and for stakeholders. We have found the necessary PPE, and we are working in very small groups to prevent any possible contagion that might affect our activities. We have accepted to work from home in smart working. We have given priority to production and those who are working in our plants are wearing their masks all day long, and most of us can see each other only on the screen. And all this still works: we can produce, ship and plan our future nonetheless. It is harder, of course, but we are here to do it and we will continue to be here.

I want to thank our team and our partners for not having lost confidence and spirit, and of course for the commitment, passion and maturity they are proving every day.

Wishing all of us to get back to our normal lives soon, I send my sincere regards,

Marzio Tozzi

Chairman, Endura SpA